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For more information about our programs contact ipinfo@ucsd.edu.

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Federation of Education and Language Consultant Associations

AGENT MEMBERS

The members of Felca are national associations of language & education travel agents from Asia, Europe, and Latin America. We welcome new national agency association members, or can assist you to establish an association in your own country.

QUALITY

Every association and their members adhere to the Felca Code of Practice.

TRUST

Thousands of schools and colleges work with Felca members. Your business is in safe hands.

QUANTITY

These associations, in general, are responsible for advising over 70% of the language students who use agents in their countries. This represents about USD \$3 billion of language travel bookings annually.

EDUCATORS: MAKE SURE TO ASK YOUR AGENTS IF THEIR ASSOCIATION IS A MEMBER OF FELCA.

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University student feedback

Thousands of students study in universities in the UK, USA and Canada each year. Below is a snapshot of a survey comparing feedback from a small selection of international students studying in these popular English speaking destinations.

International students studying in universities away from home choose their course and destination for a variety of reasons, but reputation of a university was often mentioned. Our survey shows that the highest agent usage was found among students in the UK, while the lowest was in the USA.

The USA's low cost of living was singled out as one of its best attributes, although price-wise, Canada was a cheaper alternative.

Students were taking a variety of courses, from MBAs to short-term credit courses that were recognised by their universities

at home. Average hours of study a week varied enormously, as well as length of course, although a minimum of a year's study programme was typical.

All participants said that they would recommend their university to others. Most of the students found mixing with locals to be either very easy or easy, perhaps reflecting the higher English ability of the average student.

Students choosing residential accommodation were more likely to be found among students studying in the UK or Canada. Those in the USA tended towards a rented flat.

What do you like most about the country that you are studying in?

Canada	The people
The UK	The language
The USA	Low cost of living

What is the average cost of one month's accommodation?

Canada	CAN\$655.5 (US\$526)
The UK	UK£430 (US\$613)
The USA	US\$621

What is the average cost of one year's tuition?

Canada	CAN\$11,795 (US\$9,466)
The UK	UK£9,900 (US\$14,122)
The USA	US\$13,416

Did you book your course through an agent?

Canada	Yes (16%)
The UK	Yes (20%)
The USA	Yes (0%)

How did you find out about your course?

Canada	Recommended by a friend or relative	(54%)
	Recommended by an agent	(36%)
	Internet	(10%)
The UK	Recommended by an agent	(36%)
	Internet	(29%)
	Recommended by a friend or relative	(29%)
The USA	I saw it advertised	(6%)
	Recommended by an agent	(42%)
	Recommended by a friend or relative	(42%)
	Internet	(16%)

Why did you choose your university?

Canada	"Its academic reputation, the small size and friendliness and recommendations from students already there" "It has a wonderful reputation and is in a vibrant city"
The UK	"Location and reputation" "Value for money" "Availability of two-year degree programme"
The USA	"Small size, affordable, excellent education standards" "Lowest cost of living"

Thank you to the following universities for taking part in this survey: in Canada: Brandon University, Brandon, MB; McGill University, Montreal, QB; North Island College, Courtenay, BC; University of British Columbia, Vancouver, BC; Vancouver Community College, Vancouver, BC. In the UK: Sheffield Hallam University, Sheffield; University of Worcester, Worcester; University of Buckingham, Buckingham. In the USA: Bellevue University, Omaha, NE; Johnson and Wales University, Providence, RI; Truman State University, Kirksville, MO. (Number of participants in surveys: Canada- 17; UK- 15; The USA- 8).